

PalmTran



Click. Plan. Ride.

**TUTORIAL FOR YOUR MOBILE DEVICE**



# iGO!: Click. Plan. Ride.

## 3 Ways to Access:

### 1) Computer (Desktop/Laptop):

- Visit [palmtran.org/igo](http://palmtran.org/igo)

### 2) Mobile Device (Smartphone/Tablet):

- Visit [palmtran.org/igo](http://palmtran.org/igo)

### 3) App (for iPhones):

- Search "MyStop mobile" & Download App. Select Palm Tran





# iGO!: For Mobile Device

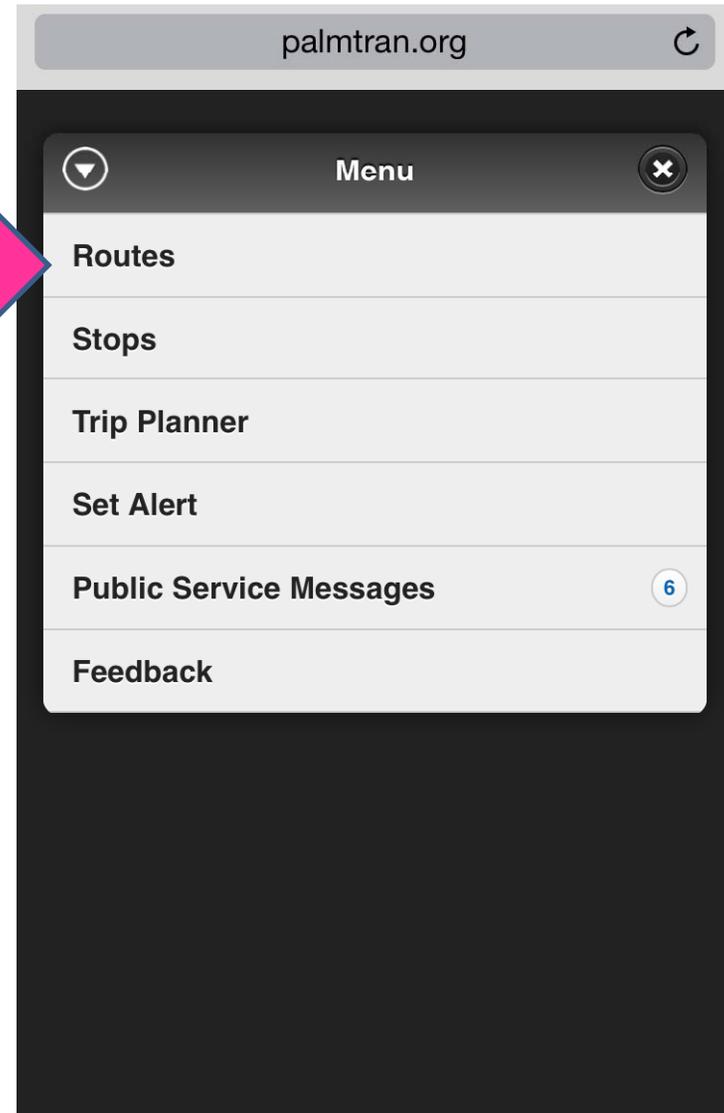
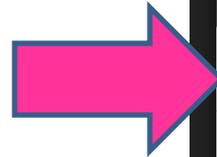
Visit **iGO** by typing **[palmtran.org/igo](http://palmtran.org/igo)** into your web browser



# iGO!: For Mobile Device



Begin by selecting **Routes** from the menu



# Routes Feature: Mobile

- Choose a **Route** from the list by clicking directly on the number

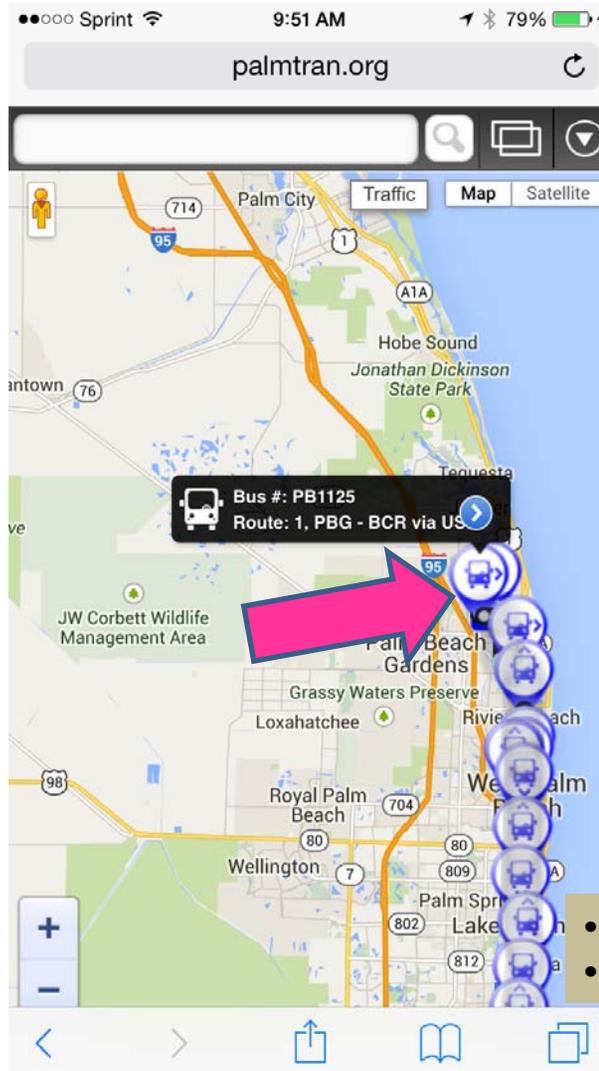
The screenshot shows the mobile interface for palmtran.org. At the top, there is a search bar and a 'Map' icon. Below this is a 'Routes' section with a table of route information. The table has two columns: 'Name' and 'Number'. The routes listed are:

Name	Number
+ PBG - BCR via US-1	1
+ PBG - BCR via CONGRESS	2
+ PBG - BCR via MILITARY	3
+ WPB - GRN via HAVERHILL	4
+ N COUNTY X-TOWN via MILITARY	10
+ PBG X-TOWN - MANGONIA PARK TRS	20
+ PBG X-TOWN - ST MARY via US-1	21
+ RVB X-TOWN via BLUE HERON	30
+ WPB X-TOWN via 45TH	31
+ LKP -WPB via AUSTRALN/PBL	33
+ WPB - BLG via SR-80 [Ltd Stop Svc]	40

Select the Map icon at the top of the screen to see the selected route

# Routes Feature: Mobile

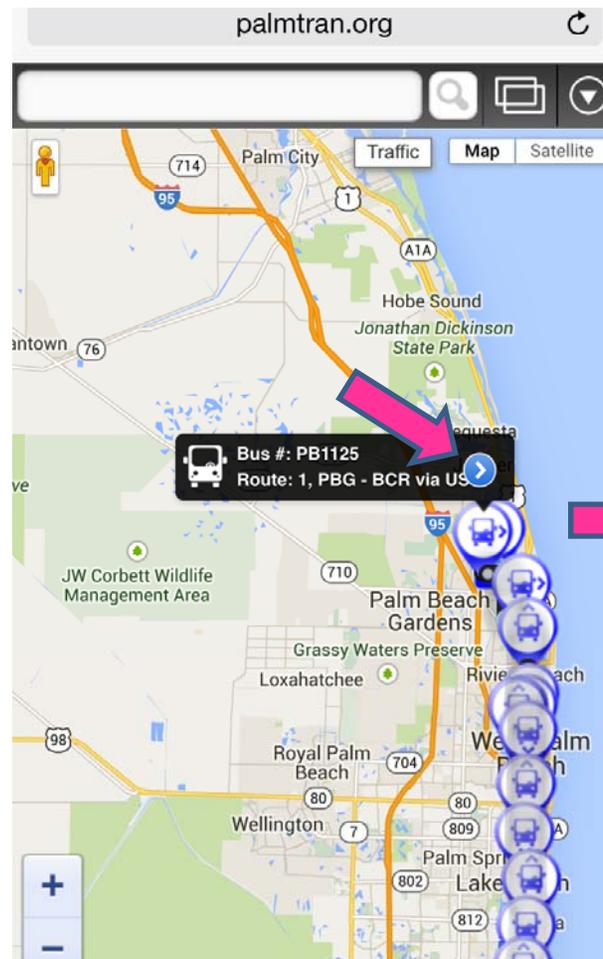
- Click on a **Bus Icon** to get started



- Dots = bus stops
- Bus Icon = time points

# Routes Feature: Mobile

- Tap the blue circle with the arrow to find out:
  - Status of bus
  - Last stop
  - Destination
  - Direction
  - Number Onboard
  - Last update



**Bus Info** ✕

**Bus #: PB1125** 1  
**PBG - BCR via US-1**

Status: On Time

Last Stop: MEDICAL MALL BLVD @ LK VICTORIA GA

Destination: Rt 1 Northbound

Direction: Northbound NB

OnBoard Count: 11

Last Updated: 03/17/2015 09:50 AM

View Stops

# Routes Feature: Mobile



● Tap **View Stops** button to see all the stops along the route

● Choose a **Stop** from the list to see more details

### Bus Info



**Bus #: PB1125** 1  
**PBG - BCR via US-1**

Status: **On Time**

Last Stop: MEDICAL MALL BLVD @ LK VICTORIA GA

Destination: Rt 1 Northbound

Direction: Northbound **NB**

OnBoard Count: 11

Last Updated: 03/17/2015 09:50 AM

**View Stops**

Stop	Stop #
24TH ST @ DIXIE HWY	419
24TH ST @ SPRUCE AVE	91
24TH ST @ SPRUCE AVE	421
BANYAN BLVD @ ROSEMARY AVE	613
BANYAN BLVD @ QUADRILLE BLVD	698
BANYAN BLVD @ SAPODILLA AVE	617
BANYAN BLVD @ SAPODILLA AVE	895
BANYAN BLVD @ TAMARIND AVE	612
BANYAN BLVD @ TAMARIND AVE	618
BROADWAY & 31ST ST	425
<b>BROADWAY &amp; E 24TH ST</b>	64
BROADWAY & OCEAN TIDE MHP	451
BROADWAY @ 26TH ST	89
BROADWAY @ 26TH ST	422
BROADWAY @ 28TH ST	63
BROADWAY @ 34TH ST	60



# Routes Feature: Mobile



- **Scheduled Departures – Selected Routes** indicates upcoming times the bus will service the selected stop on the selected route

Stop Info

24TH ST @ DIXIE HWY - Stop 419

Scheduled Departures - Selected Routes

Route	Dir	Destination	EDT
PBG - BCR via US-1	NB	Rt 1 Northbound	9:56 AM
PBG - BCR via US-1	NB	Rt 1 Northbound	10:15 AM
PBG - BCR via US-1	NB	Rt 1 Northbound	10:35 AM

Last Updated: 03/17/2015 09:51 AM

- Click on the **expand arrow** for scheduled departures for the selected stop on other routes



• EDT = Estimated Departure Time

# Routes Feature: Mobile

- **Scheduled Departures – Other Routes** indicates upcoming times the selected stop is serviced by other routes

×

## 24TH ST @ DIXIE HWY - Stop 419

Scheduled Departures - Selected Routes ^

Route	Dir	Destination	EDT
PBG - BCR via US-1	NB	Rt 1 Northbound	9:56 AM
PBG - BCR via US-1	NB	Rt 1 Northbound	10:15 AM
PBG - BCR via US-1	NB	Rt 1 Northbound	10:35 AM

Last Updated: 03/17/2015 09:51 AM

- **Red** indicates bus is behind schedule

- **Green** indicates bus is on time

● **EDT = Estimated Departure Time**

# Stops Feature: Mobile

● Choose a **Route** from the list by clicking directly on the route number



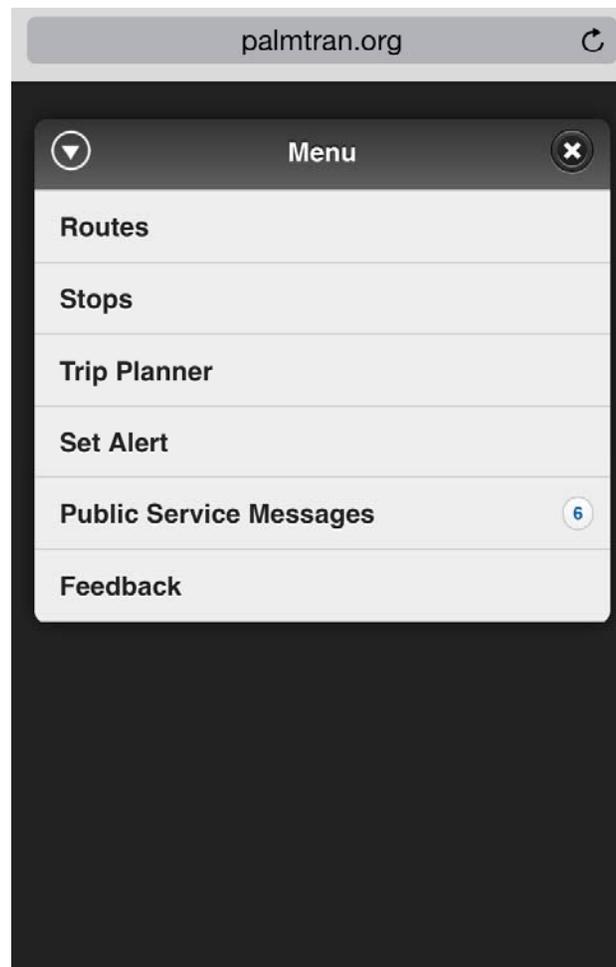
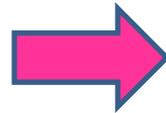
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24TH ST @ DIXIE HWY	419
24TH ST @ SPRUCE AVE	91
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BROADWAY @ 34TH ST	60



● Select the **Arrow** icon to go back to the main menu

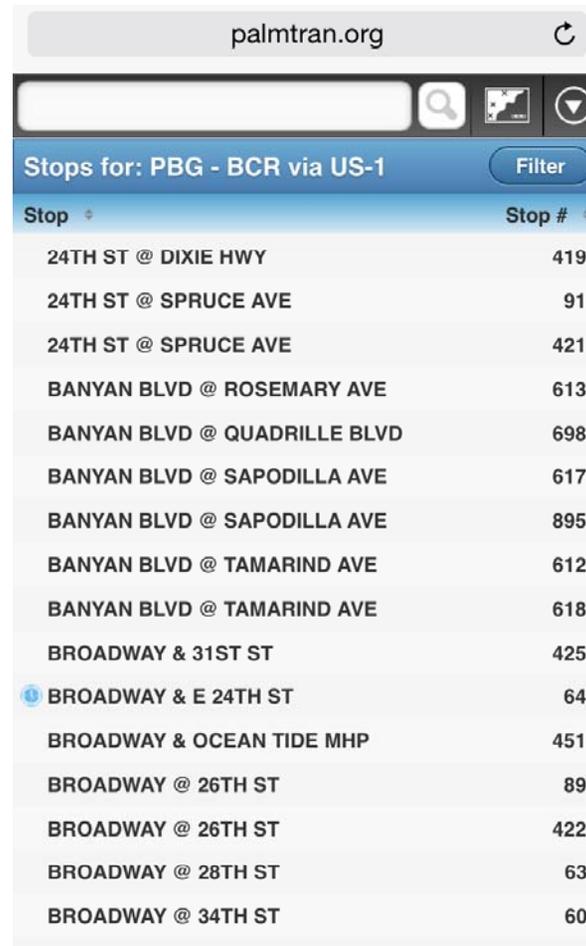
# Stops Feature: Mobile

• Select **Stops** from menu



# Stops Feature: Mobile

- Choose a **Stop** from the list to see more details



Stop	Stop #
24TH ST @ DIXIE HWY	419
24TH ST @ SPRUCE AVE	91
24TH ST @ SPRUCE AVE	421
BANYAN BLVD @ ROSEMARY AVE	613
BANYAN BLVD @ QUADRILLE BLVD	698
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BROADWAY @ 28TH ST	63
BROADWAY @ 34TH ST	60

# Stops Feature: Mobile

- Check Scheduled Departures – Selected Routes for upcoming departure times

- Check Scheduled Departures – Other Routes for upcoming departure times on other routes

Route	Dir	Destination	EDT
PBG - BCR via US-1	NB	Rt 1 Northbound	10:06 AM
PBG - BCR via US-1	NB	Rt 1 Northbound	10:30 AM
PBG - BCR via US-1	NB	Rt 1 Northbound	10:48 AM
PBG - BCR via US-1	SB	Rt 1 Southbound	10:20 AM
PBG - BCR via US-1	SB	Rt 1 Southbound	10:39 AM
PBG - BCR via US-1	SB	Rt 1 Southbound	10:56 AM

Route	Dir	Destination	EDT
WPB - PALM BCH INLET	SB	No upcoming departures	

Last Updated: 03/17/2015 09:57 AM

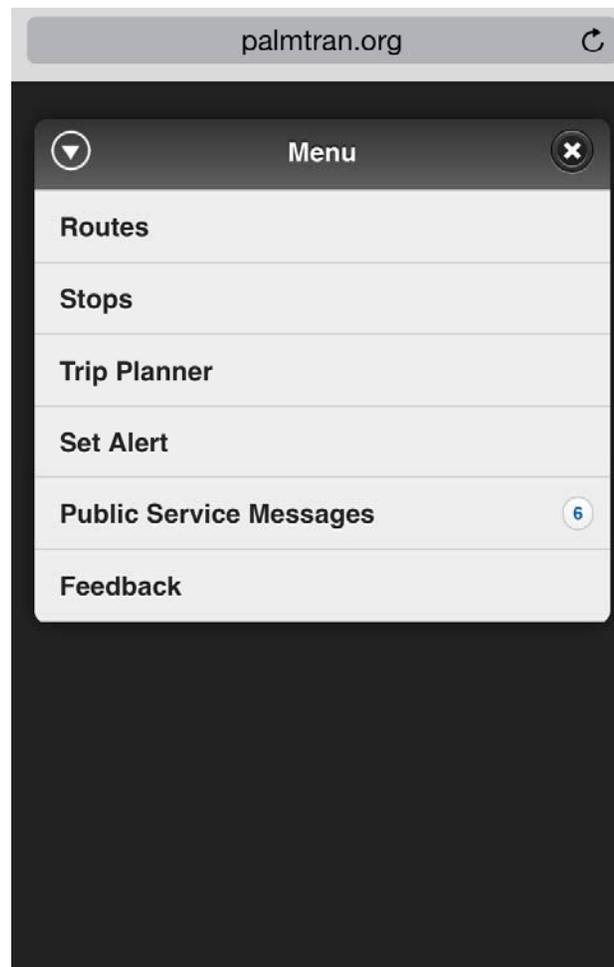
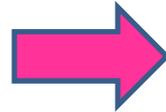
- Red indicates bus is behind schedule

- Green indicates bus is on time

● EDT = Estimated Departure Time

# Trip Planner Feature: Mobile

• Select **Trip Planner** from menu



## Trip Planner Feature: Mobile

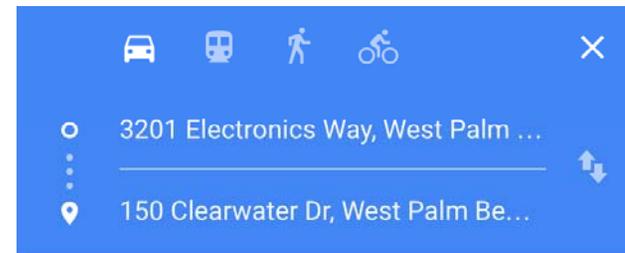
- Type in the **From** and **To** fields with the details of your travel
- Select **When** (Depart or Arrive)
- Select the first blank box to enter **Time**
- Select the second blank box to enter **Date**
- Select **Plan Trip**



The screenshot shows the mobile app interface for the Trip Planner. At the top, there is a search bar with a magnifying glass icon, a map icon, and a dropdown arrow. Below the search bar is a blue header with the text "Trip Planner". The main content area contains several input fields: "From:" with the text "3201 electronics way, We", "To:" with the text "150 clearwater drive, We:", "When:" with a dropdown menu showing "Depart" and a downward arrow, a time input field with "11:00 AM", and a date input field with "Mar 17, 2015". At the bottom of the form is a blue button labeled "Plan Trip".

# Trip Planner Feature: Mobile

**Trip Results shows that the rider must use Route 31 to get to their destination.**



3201 Electronics Way, West Palm ...  
150 Clearwater Dr, West Palm Be...

10:20 AM–10:35 AM 15 min

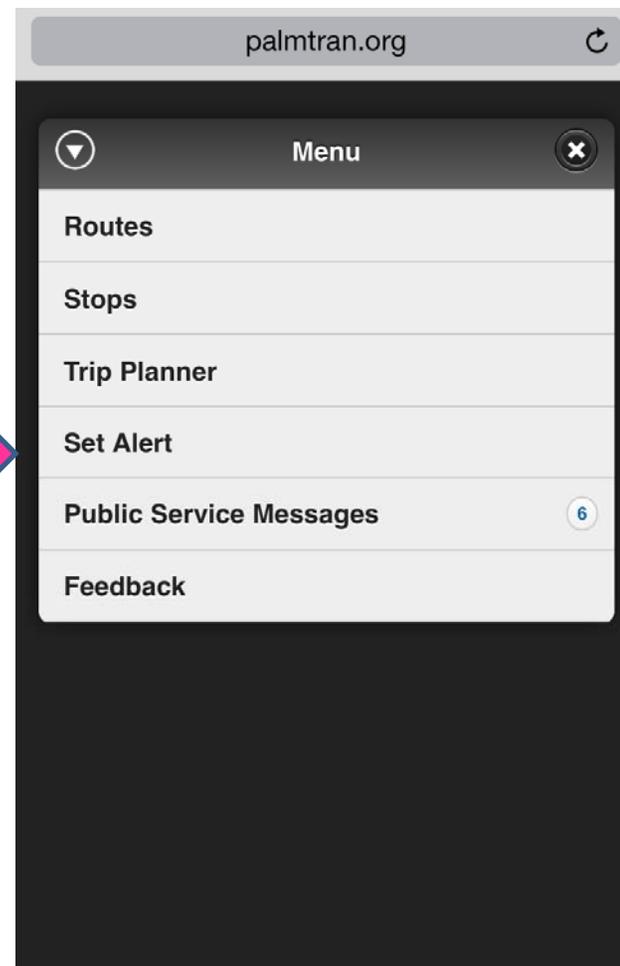
31

\$2.00

**\*\*PLEASE NOTE: THIS IS COST OF ONE-WAY FARE ONLY!**

# Set Alerts Feature: Computer

- Select **Set Alert** from menu



# Set Alerts Feature: Mobile

- Choose a Route, Direction, & Stop
- Enter time in Time range to depart field
- Enter how much notice you require in the Notify me field
- Enter a valid Email address
- Click Set Alert

Set Alert

Route: PBG - BCR via US-1

Direction: Southbound

Stop: (29) PGA BLVD @ FL DMV

Departures between: 11:22 AM 12:22 PM

Notify me: 10 mins before bus departs

Email: palmtran@palmtrangov.org

Set Alert

**NOTE:**  
**THIS IS A ONE-TIME ALERT ONLY!**

**TO SET A REOCCURING ALERT, PLEASE VISIT FULL SITE**

## Set Alerts Feature: Mobile

- Your alert has been created

- **REPEAT PREVIOUS INSTRUCTIONS FOR EACH LEG OF TRIP**

Set Alert

Route: Select

Direction:

Stop:

Departure between

Subscription added successfully.

Notify me: mins before bus departs

Email:

Set Alert

**NOTE:  
THIS IS A ONE-  
TIME ALERT  
ONLY!**

**TO SET A  
REOCCURRING  
ALERT,  
PLEASE VISIT  
FULL SITE**

# Public Service Message Feature: Mobile

- If a number appears within the **Public Service Messages** tab, this means there is an alert
- Click on the **Public Service Messages** tab to see the message displayed

