Palm Tran

iGO!

Click. Plan. Ride.

TUTORIAL FOR THE COMPUTER

iGO!: Click. Plan. Ride.

3 Ways to Access:

1) Computer (Desktop/Laptop):
- Visit palmtran.org/igo

2) Mobile Device (Smartphone/Tablet):
- Visit palmtran.org/igo

3) App (for iPhones):
- Search “MyStop mobile” & Download App. Select Palm Tran

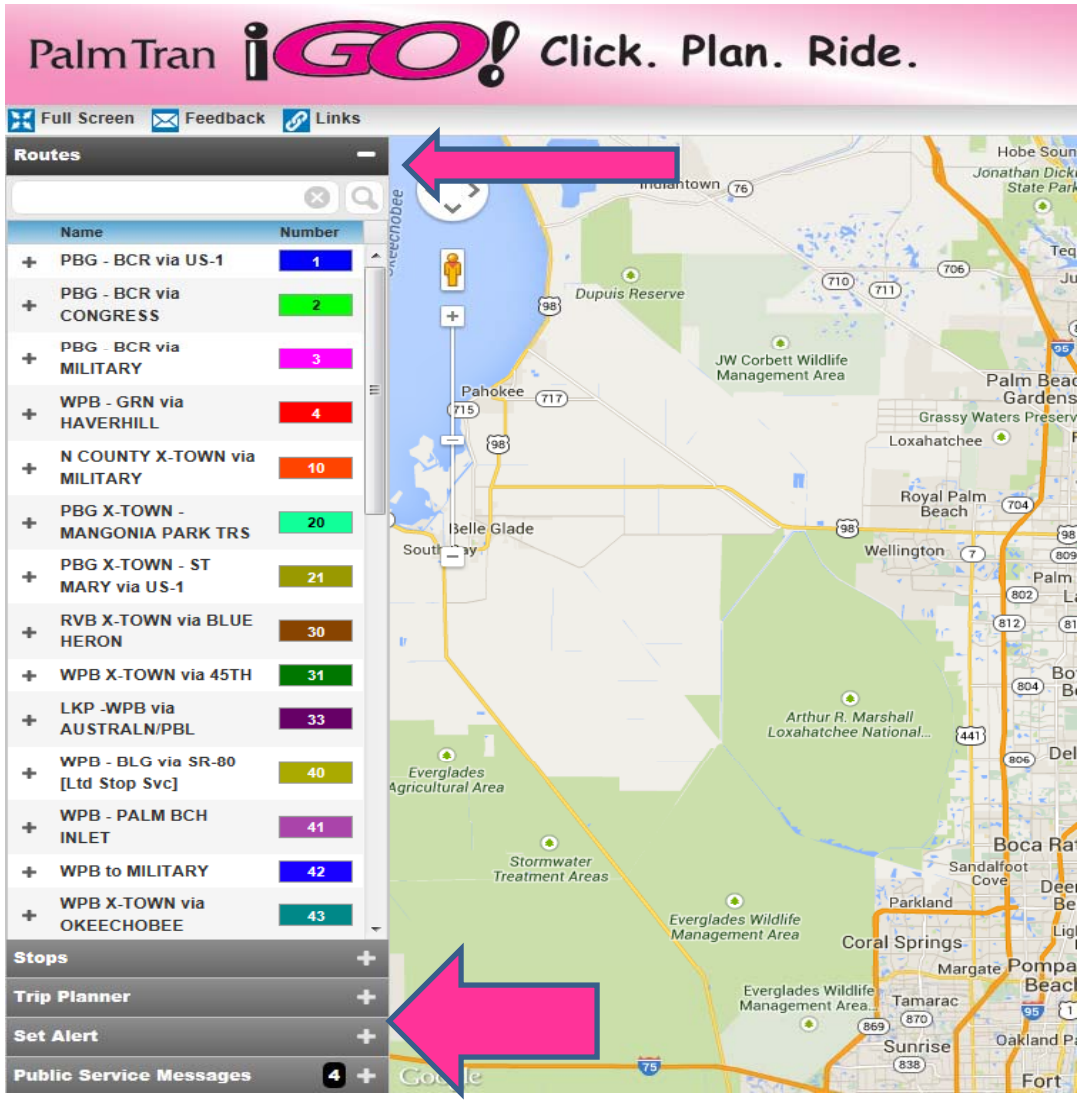
iGO!: For the Computer

Visit iGO by typing palmtran.org/igo into your web browser

iGO!: For the Computer

5 Main Features Areas

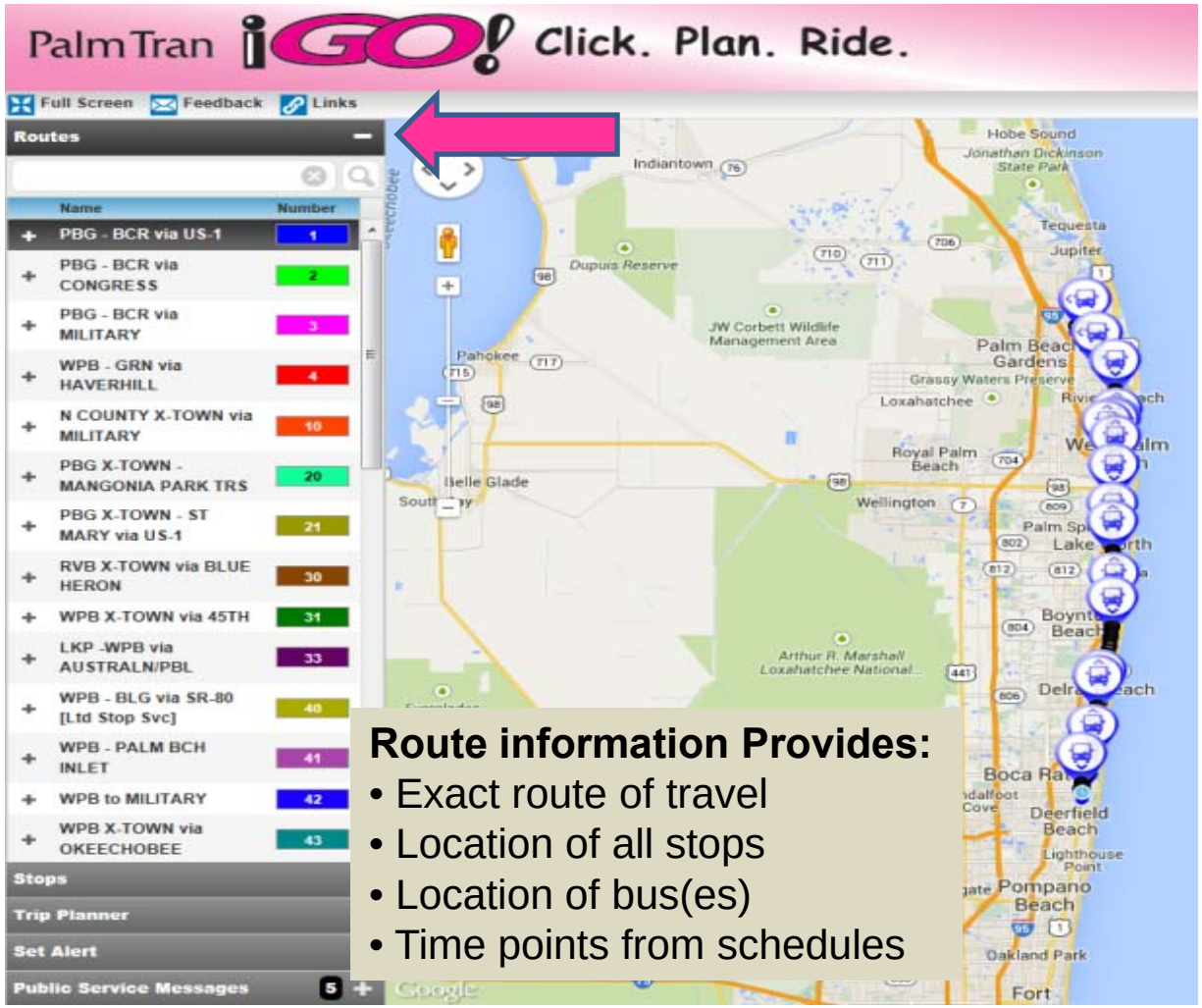
1) Routes
2) Stops
3) Trip Planner
4) Set Rider Alerts
5) Public Service Messages



PalmTran Public Transportation

Routes Feature: Computer

- Choose a Route from the list by clicking directly on the number



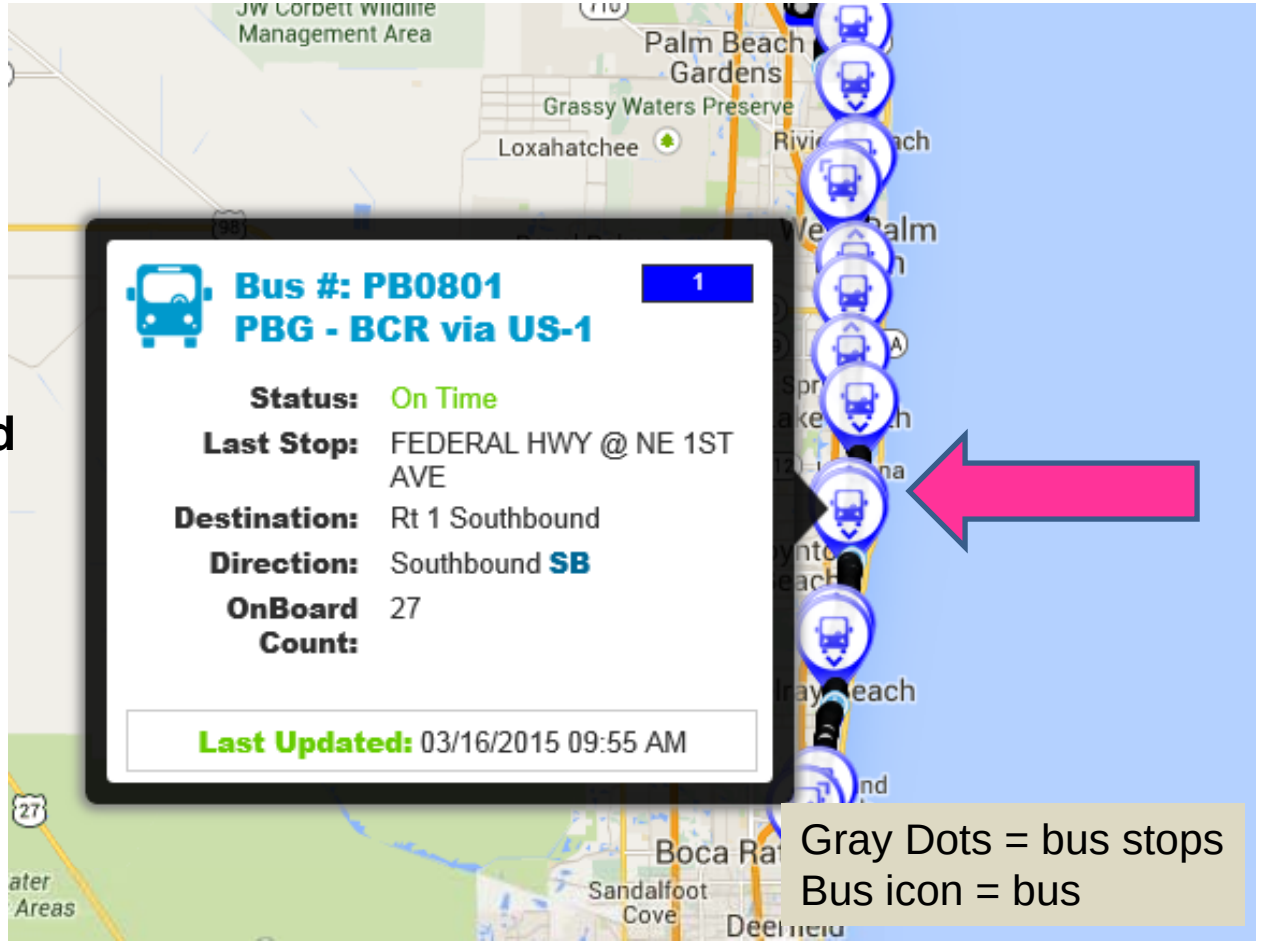
Route information Provides:

- Exact route of travel
- Location of all stops
- Location of bus(es)
- Time points from schedules

PalmTran Public Transportation

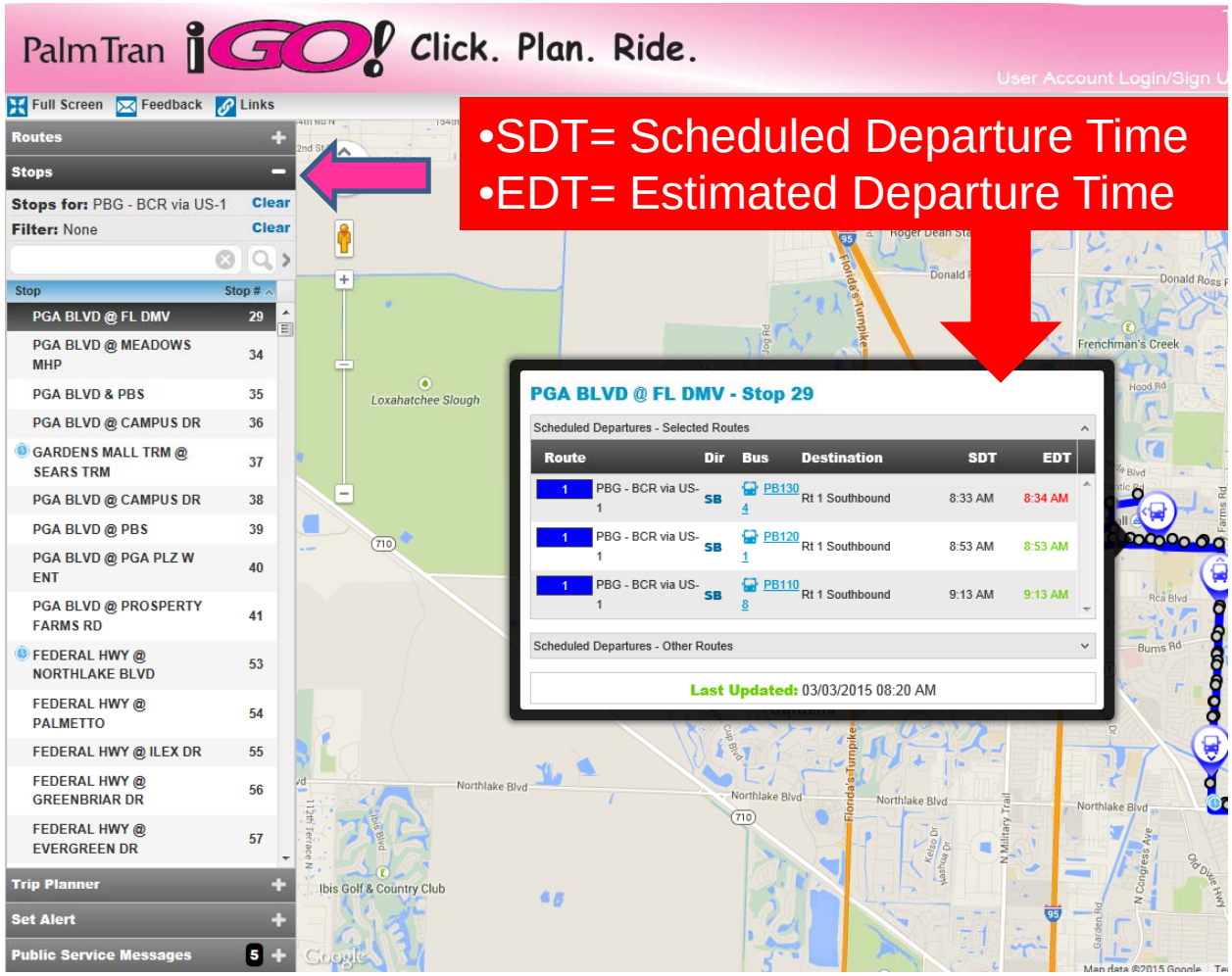
Routes Feature: Computer

- Click on a Bus Icon to find out:
  - Status of Bus
  - Last Stop
  - Destination
  - Direction
  - Number Onboard
  - Last Update



Bus Stop Feature: Computer

- After you select a route, click on the Stops tab
- Choose a Stop from the list to see its details



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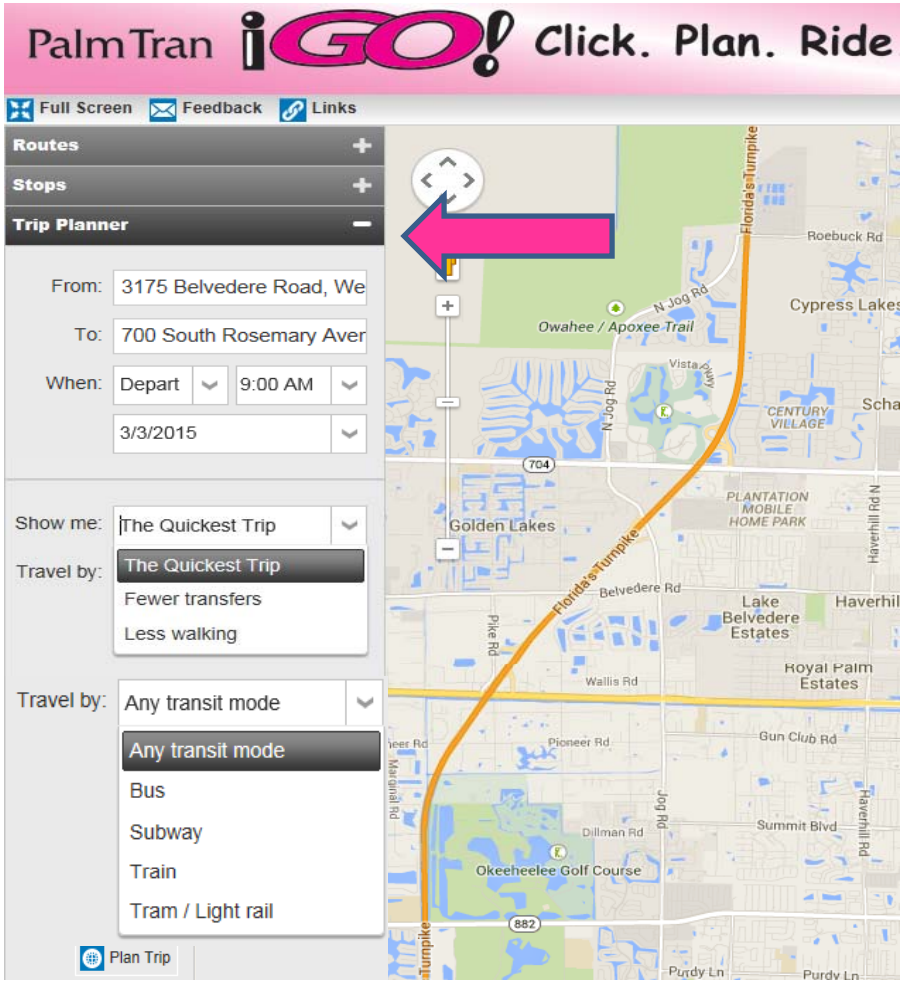
Trip Planner Feature: Computer

- Click on the Trip Planner tab
- Type in the From and To and When fields with the details of your travel
- Choose from Show me options and then select “Bus” under the Travel by drop down menu
- Click Plan Trip



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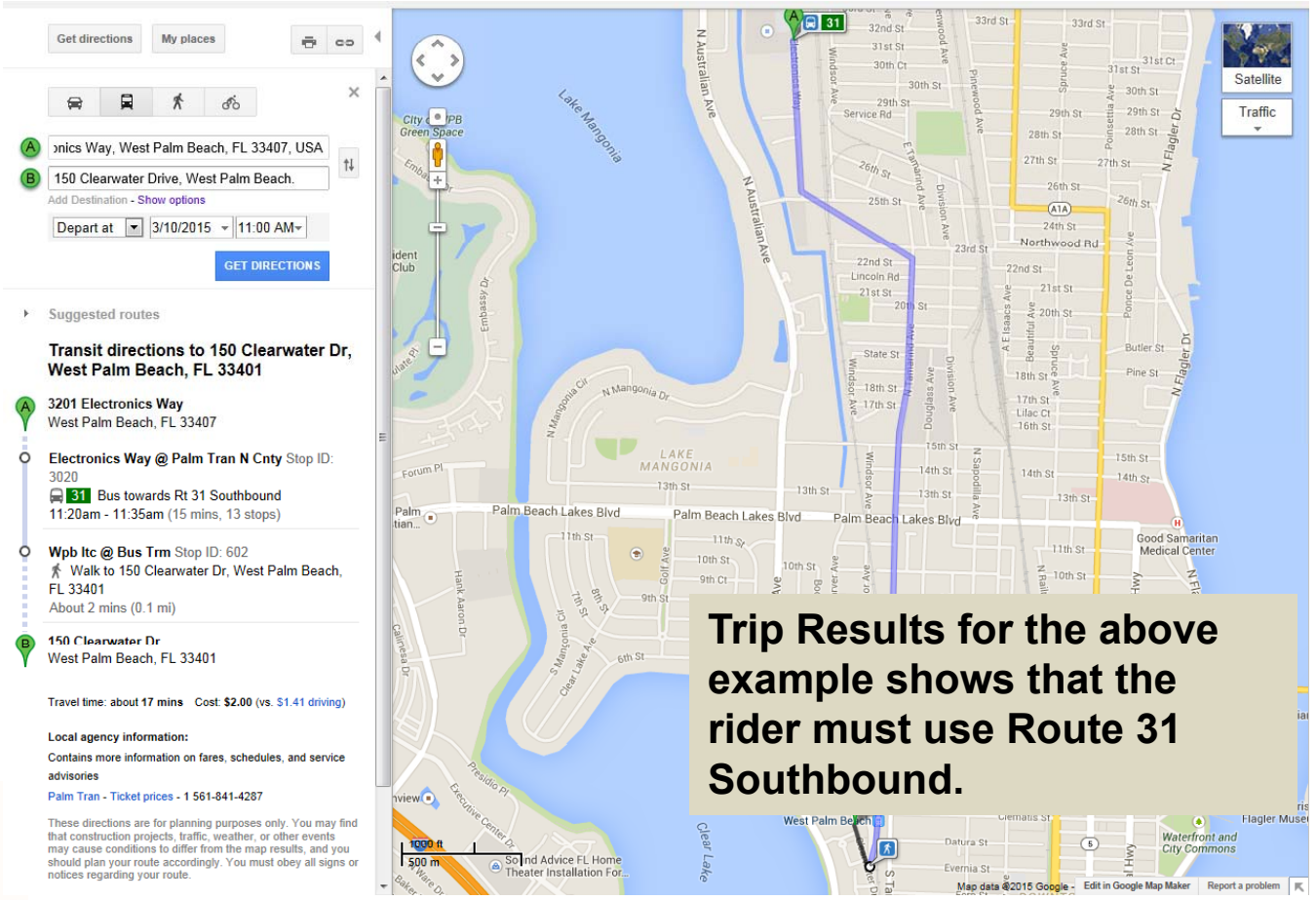
Trip Planner Feature: Computer



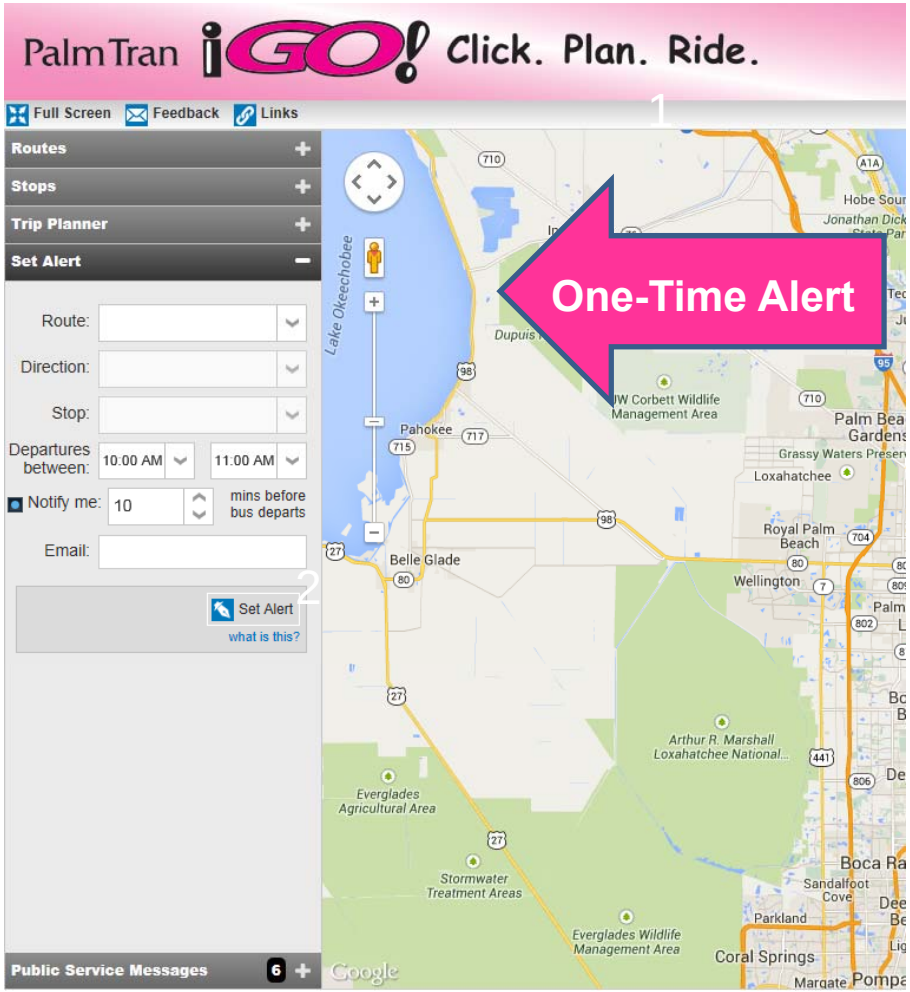
Trip Results for the above example shows that the rider must use Route 31 Southbound.

Set Rider Alerts Feature: Computer

- There are 2 areas to Set Rider Alerts

- One area is for a ONE-TIME alert. A different area is for RECURRING ALERTS.

- To set a ONE-TIME alert, click on the Set Rider Alerts tab

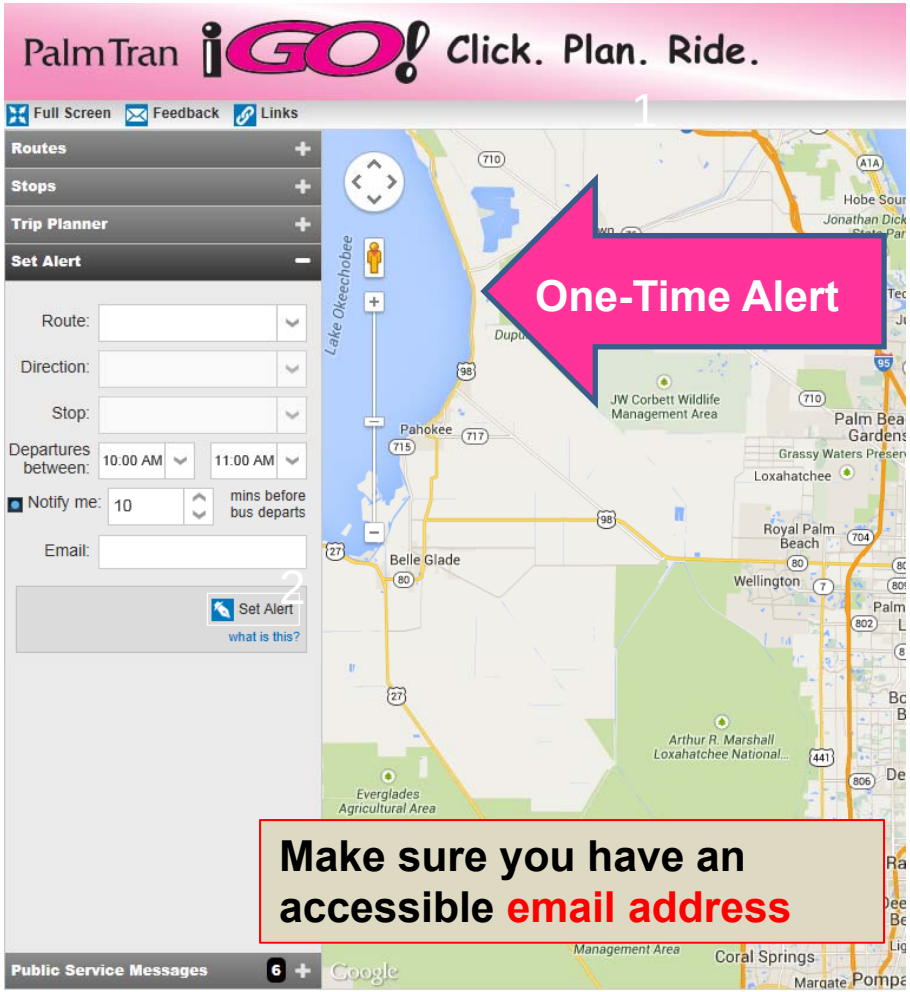


PalmTran Public Transportation

Set Rider Alerts Feature: Computer

For ONE-TIME Alerts:

- Choose Route number
- Select the Direction you are traveling
- Where will you get on the bus (Stop)
- Between what hours do you want to travel
- How much notice do you require before departure



Set Rider Alerts Feature: Computer

For REOCCURING Alerts:

1) Click Sign Up for an Account on the top right-hand side of the webpage

2) Click Sign up here when prompted

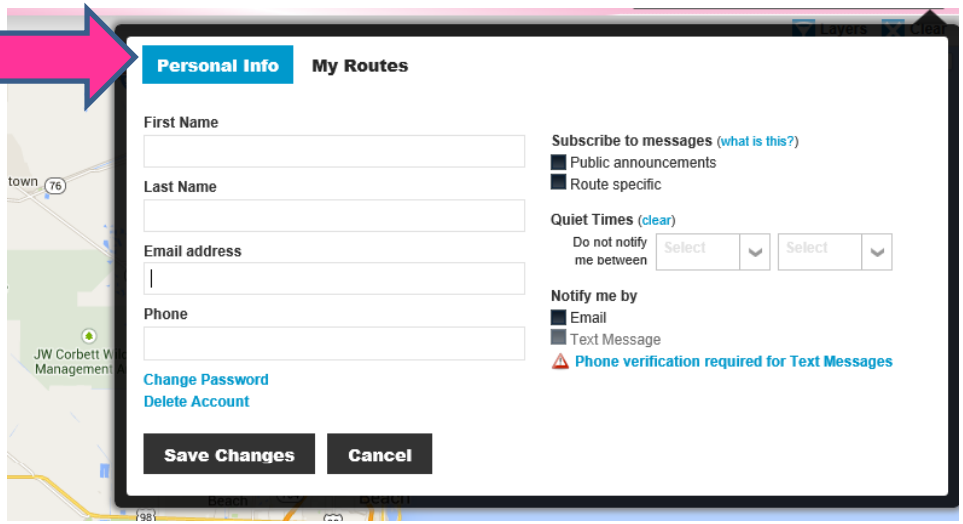
3) Register with an email and password

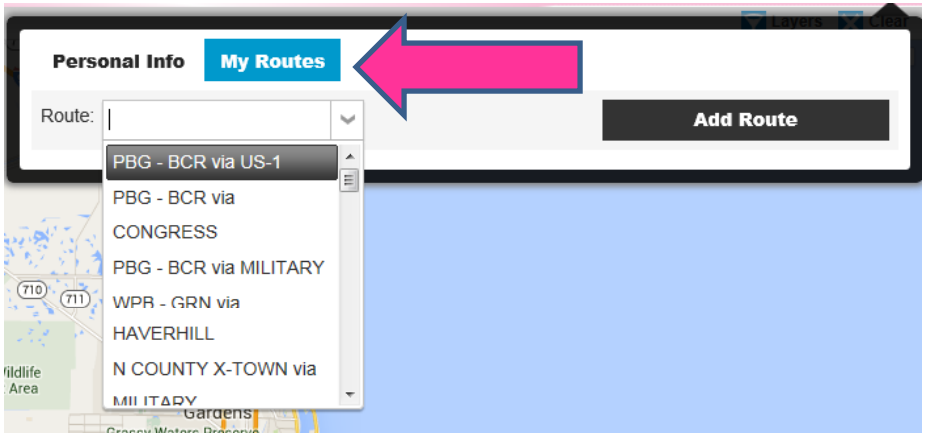
4) An email will be sent with a code to activate

Set Rider Alerts Feature: Computer

For REOCCURING Alerts:

- After steps 1-4 are completed, go back & login
- See Banner - Click Here to Access User Account
- Fill out Personal Info Tab
- Click on My Routes Tab to begin to set RECURRING alerts





Set Rider Alerts Feature: Computer

For REOCCURING Alerts:

1) Select Route from drop down menu

1) Click Add Route

2) Check Subscribe to Route Messages

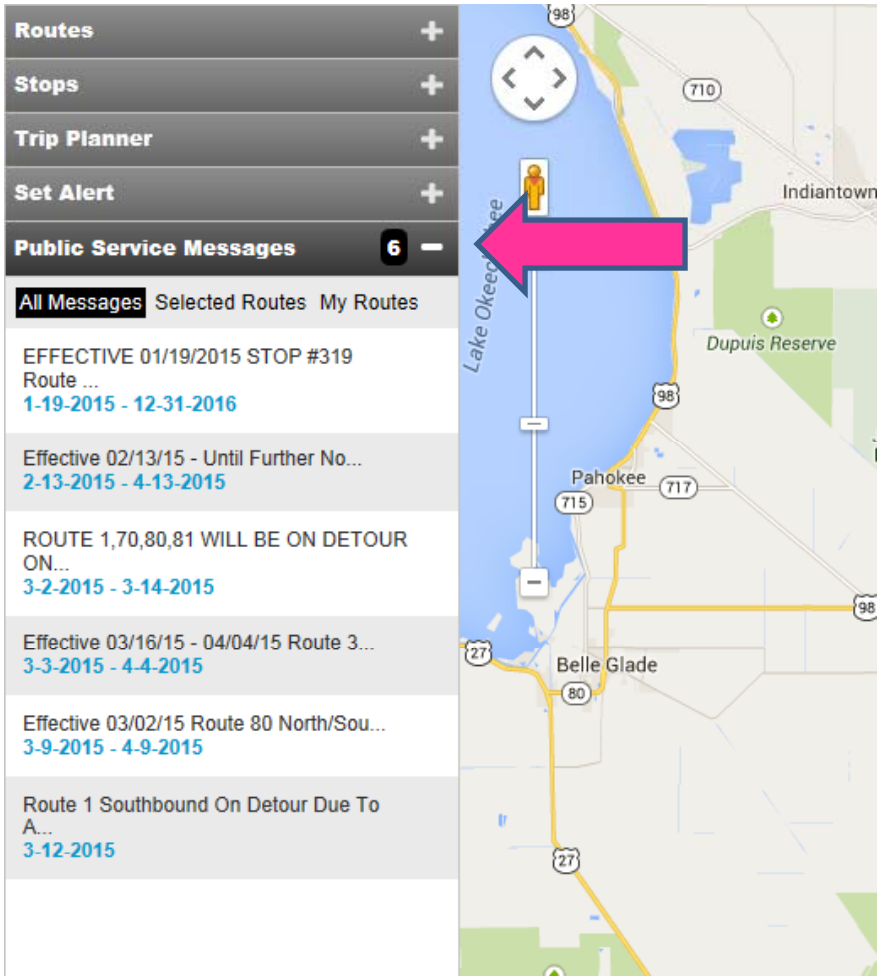
3) Begin to customize your alert by choosing Direction, Stop, Time Range, Weekdays etc.

4) Click Save Changes

REPEAT for Return Trips & Other Routes

Set Rider Alerts Feature: Computer

- If a number appears within the Public Service Messages tab, this means there is an alert

- Click on the Public Service Messages tab to see the message displayed below

- In this area you will usually see information about detours and route changes